



VINSCHOOL
Nơi ươm mầm tinh hoa

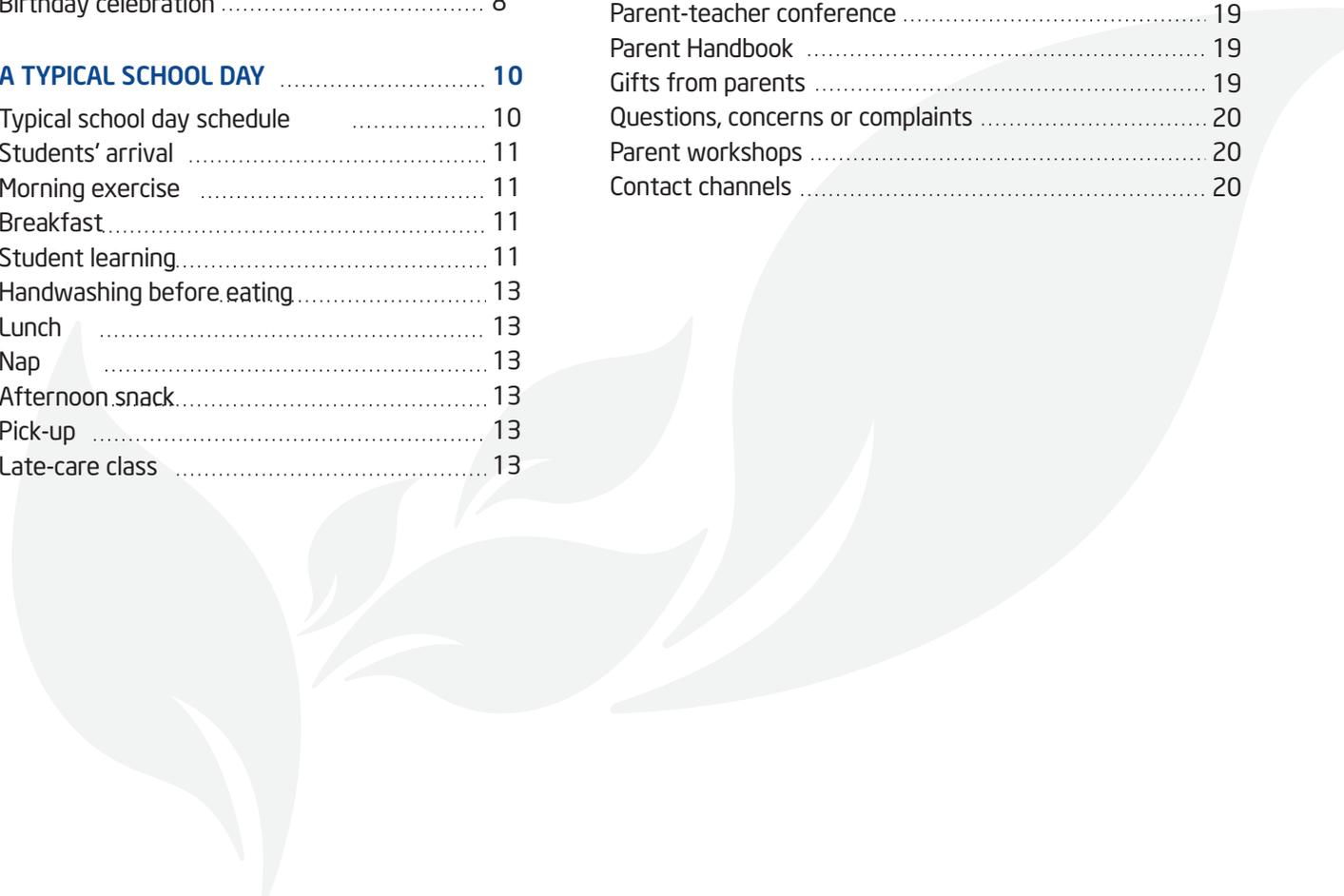
PARENT HANDBOOK

VINSCHOOL KINDERGARTEN



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FOREWORDS

Welcome to Vinschool Kindergarten!

Funded by Vingroup, Vinschool is a not-for-profit K-12 system with the best educational conditions and an aspiration to become a Vietnamese school system of international standards that inherits and promotes the great values and identity of the national education while acquiring the quintessence of the world's science and education.

Vinschool strongly believes that each student, with their own qualities and development capacity, is a special and unique contributor to their country and to the society. Therefore, we focus on maximizing Vinsers' potential and equipping them with a well-rounded education that shapes their attitude, enriches their skills and knowledge, and benefits them both mentally and physically, with a view to helping them become good citizens in the future. To achieve holistic development, children need support from various sources. Parents' attention, cooperation and support are very necessary and always appreciated by the school.

We understand that adapting to new surroundings is not easy for many children in their early stage of life. However, with a modern, friendly learning environment as well as dedicated, child-loving and highly qualified teachers, Vinschool Kindergarten is truly a safe, secure and reliable address for children.

Thank you for enrolling your children at Vinschool. We feel very proud and confident that their happiness, safety, well-being and intellectual development will be well taken care of.

**School Management Team
Vinschool Kindergarten**



GENERAL INTRODUCTION OF VINSCHOOL EDUCATION SYSTEM

Vinschool is a high-quality K-12 system with the best educational conditions and an aspiration to become a Vietnamese school system of international standards that inherits and promotes the great values and identity of the national education while acquiring the quintessence of the world's science and education.

Built upon the financial and cultural foundations of Vingroup, Vinschool owes our reputation to the devoted and talented teachers who have come from different renowned schools for the common will of laying the first brick for a prestigious education brand in Vietnam.

In the 21st century, an individual's success is not only dependent on their education level but also largely determined by their thinking capacity and personal skills. Vinschool strives for a well-rounded education that equips students with essential qualities, knowledge, and skills to self-reflect, adapt and succeed in this ever-changing world.



Vision

The vision of Vinschool is to become a Vietnamese education system of the highest international standards.

Mission

The mission of Vinschool is to nurture students to develop their talents and skills to be responsible, success-oriented citizens who contribute to the ongoing improvement of their local, national and international communities.

Vinschool's core values

Inquisitiveness - Proactiveness - Integrity - Creativity - Respect

Expectations of Vinschool Kindergarten

Based on our education results, Vinschool Kindergarten and the enrolled children have the following expectations:

- The enrolled children have the right to expect that the school is a safe, secure and friendly environment for them. It is the school's responsibility to ensure the safety of each child.
- The school expects that the enrolled children contribute to a friendly learning environment by behaving positively and appropriately.
- The enrolled children have a good sense of respect for the personality, feelings, needs and interests of other children and earn that same respect in return.
- The school expects to receive parents' respect, consensus and active participation in their children's learning process.

Code of conduct

The school sets a code of conduct for all teachers, staff members, and enrolled children.

Good behaviors are praised and encouraged, while concerns are discussed in class for timely solutions. To ensure the children behave properly, the school will request parents to participate in the child behavior training program.

Rewards

Rewarding is one of the important education methods of the school. Children will receive teacher's recognition (stars/stickers) every time they behave well or make attempts. Those who set good examples for others are also honored by the homeroom teacher during Circle Time.



GENERAL INFORMATION

Vinschool Education System officially received the exclusive transfer of the International Preschool Curriculum (IPC) from IPC International Preschools, developed upon the standards of the Early Years Foundation Stage (EYFS) curriculum (UK), the Common Core Standards (US), and the US National Association for the Education of Young Children (NAEYC).

At Vinschool, IPC is taught in all Kindergartens across the system.

Learning at Vinschool Kindergarten

When entering or transitioning into a higher class at Vinschool Kindergarten, children will gain a lot of new experiences from new surroundings with rules they have never heard before, and meet numerous people as well as other children. At Vinschool, we believe that children's first school days are critical to their positive attitude towards teamwork.

Vinschool Kindergarten encourages all children to develop their full potential, but on the other hand, recognizes that each child has their own learning capacity and progress. Normally, children go to a next class at the beginning of each school year.

Screening

Purposes of the screening

- The main purpose of the screening is to record children's characteristics and abilities for their future homeroom teachers' information so that appropriate care and education can be provided for their development.
- The screening is also an opportunity to identify from an early age those children with special needs, or those who require special education provided by special education facilities. Parents can also receive counseling to provide joint care and teaching efforts.

About the screening

- The screening takes the form of an interview, but in fact it is a teacher-student conversation which employs games, storytelling activity, etc. to engage children and create scenarios to observe their reactions, thereby measuring their skills as well as language and cognitive abilities.
- Children are expected to demonstrate basic, age-appropriate knowledge and skills.

School year

At Vinschool Kindergarten, each school year is divided into 2 terms:

- Term 1: from June 15 to December 31
- Term 2: from January 1 to May 31

The official calendar for each school year with dates listed for school days, events and holidays is published on Vinschool's website for parents and students' information.

Student transition policy

All students enrolled at Vinschool Kindergarten are considered eligible to transition into Grade 1 at Vinschool when they meet the following requirements:

- Being physically and mentally healthy (Vinschool does not offer special support services);
- Having achieved the learning objectives for 5-year-old children and having the eligibility for Vinschool Grade
 - Students who need help with their cognitive/language skills or physical/mental health will have direct encounters with Primary School Managers, which aim to see if they match the criteria of Primary school.
 - Students who register for the Advanced (Cambridge) program must pass the ESL entrance exam as a prerequisite.

Outfits

Wearing uniform is a way for children to show their school identity and pride to the community; it is also an essential thing to do. At Vinschool Kindergarten, children will wear uniform from Monday through Friday mornings.

Please embroider/write your child's name on their personal belongings and make sure a dirty laundry bag is always found in their backpack.

Personal belongings

It is recommended that children do not bring jewelry, money or other valuables to school. The school is not responsible for any loss or damage to a child's personal belongings.

If your child often wears earrings, make sure they wear small earrings to school, not hoop earrings or complicated earrings, for safety reasons.

Late arrival

If your child will arrive late to school or needs early pick-up, please inform the homeroom teacher in advance.

Apply for a leave of absence

On the day your child is absent from school, please inform the teacher via mobile phone or KidsOnline before 8.30 AM. You should also provide the reason for leave and information about your child's conditions if they are sick.

If your child is absent from school for no reason, they will be marked "absent without leave" until the school receives a family notification.

Returning from a leave of absence

If sickness is the reason for your child's absence:

- They should return to school only when they are completely healthy and/or that is allowed by the doctor;
- Childcare notes should be provided so that teachers and the school nurse can best support them and monitor their health.

Changes in contact information

Lots of school notices and information are sent via email, so it is very important that parents keep us posted if there is any update on their email address.

The school also needs updates of home address, parents' phone numbers and emergency contact information before the child is officially enrolled. Parents are expected to inform Vinschool Admissions Office or teachers of any changes during the year.

Contact time

Unless you have an appointment, please come over after 9 AM and before 5.30 PM. Parent visits after 5.30 PM are not encouraged, except in those cases where parents are invited to school events or to pick up their children.

When entering the school premises, parents need to dress appropriately, be polite and show respect to teachers, school staff and other parents. The school will refuse to receive parents who are inappropriately dressed, rude, cursing, or intoxicated.



Weekends

The school is not open to visitors, children and parents on weekends, except for events or activities that are announced beforehand. In such cases, the security guard may open the gate for children and parents and let them take part in exhibitions, workshops, etc. When participating in those events, parents are fully responsible for the safety of their children.

Events, festivals, special occasions

Apart from learning, children can take part in a variety of events and festivals throughout the school year, especially those imbued with Vietnamese and international cultures, to expand their knowledge about the world. Noteworthy events include:

- School opening ceremony
- Mid Autumn Festival
- Lunar New Year
- International festivals (Halloween, Christmas, New Year)
- Community activities
- Fundraising activities
- Themed events such as Book Week, Sports Day, etc.

Birthday celebration

All children with the same birth month in a class will have a joint birthday party on the 15th of that month. The school refuses to take any food or confectionery brought in from outside to ensure equality and food safety for all.





A TYPICAL SCHOOL DAY

Below is a typical school day schedule at Vinschool Kindergarten

(*) The schedule may be subject to change under certain circumstances.

FOR TODDLERS	
Morning	
7.30 - 7.45	Arrival - Morning exercise
7.45 - 8.15	Breakfast
8.15 - 8.30	Circle time
8.30 - 9.00	Class activity
9.00 - 9.05	Yakult drinking
9.05 - 9.30	Learning Center
9.30 - 10.00	Play time
10.00 - 10.30	Class activity
10.30 - 11.30	Lunch
11.30 - 14.00	Nap
Afternoon	
14.00 - 14.30	Class activity
14.30 - 15.00	Snack time
15.00 - 15.30	Learning Center
15.30 - 15.55	Free play/Class activity
15.55 - 16.00	Milk drinking
16.00 - 17.30	Pick-up

FOR PRESCHOOLERS	
Morning	
7.30 - 7.50	Arrival - Morning exercise
7.50 - 8.30	Breakfast
8.30 - 9.00	Circle time
9.00 - 9.30	Class activity
9.30 - 9.35	Yakult drinking
9.35 - 10.00	Learning Center
10.00 - 10.30	Play time
10.30 - 11.00	Class activity
11.00 - 12.00	Lunch
12.00 - 14.00	Nap
Afternoon	
14.00 - 14.30	Class activity
14.30 - 15.00	Snack time
15.00 - 15.30	Learning Center
15.30 - 15.55	Free play/Class activity
15.55 - 16.00	Milk drinking
16.00 - 17.30	Pick-up



Students' arrival

The school receives children between 7.30 AM and 8.30 AM. All children should attend school regularly and on time. Parents and drivers need to follow the traffic directions outside the school premises and minimize traffic jams by dropping children off at the designated area. Ensure your vehicle is parked in the right place. Do not stop in front of the school gate for too long as that may obstruct traffic. Parents, nannies and drivers need to follow the security guard's instructions to ensure the safety of children.

Parents are required to wear the pick-up/drop-off card while bringing children into the classroom for their teacher to collect and sign the Child Drop-off & Pick-up Register. Never let children go to class by themselves. Those under the age of 16 are not allowed to drop off or pick up children.

In the case that a child is taken to school after 8.30 AM, parents need to follow the security guard's instructions and hand them over to the teacher waiting in the main hall/reception area. Parents who wish to collect their child beyond school hours need to inform the teacher at least 01 hour in advance.

Parents are not allowed to enter the classroom area and the hallway during class time, from 8.30 AM to 4 PM.

Morning exercise

Children do simple and fun morning exercises at the beginning of every school day. That helps kick-start an effective day and boosts their respiratory system and musculoskeletal health. Parents should get children to school on time so that they can take part in this physical activity.

Breakfast

The school offers breakfast and mid-morning snacks to children. Breakfast time is between 7.50 AM and 8.30 AM. After 8.30 AM, children should have breakfast at home as it is not served at school beyond the period specified above.

Student learning

Standard program and Advanced program (from Kitty to Alvin)

Vinschool Education System officially signed an agreement with IPC International Preschools (USA) to exclusively launch the International Preschool Curriculum (IPC) in Vietnam. For more information about IPC, please read more on our website: <https://vinschool.edu.vn/en/teaching-learning/preschool-program/>

- The curriculum includes standards that are comprehensively implemented and integrated across 06 content learning areas, including Language Arts, Socio-Emotional Development, Numeracy & Mathematics, Creative Arts, Sciences, and Motor & Physical Development.
- Students benefit from a holistic education and have their independence and proactiveness well nurtured.
- Students have their learning plans individualized based on ongoing assessment.
- The ESL program is developed upon the Cambridge International curriculum.
- The curriculum is tailored to the local culture, educating students to follow international standards while still preserving and maintaining the cultural traditions of Vietnam.
- Kindergarten teachers are dedicated, highly qualified and trained according to international standards.

ESL program: Vinschool Kindergarten pays special attention to the ESL program with a view to making English a second language for Vinsers. The ESL program implements Stage 1 of the Cambridge International curriculum, ensuring the program follows international standards and prepares students to communicate efficiently in English.

Cambridge program for Kindergarten students

Vinschool Kindergarten implements the Cambridge International Bilingual program in integration with IPC for students aged 5-6 years.

Students will be taught 04 content learning areas of IPC, including Language Arts, Socio-Emotional Development, Creative Arts, and Motor & Physical Development, along with 04 Cambridge subjects, namely Math, Science, ESL and Digital Literacy being delivered entirely in English and adhering to the Cambridge program standards.

The program is designed to help learners develop the skills they need to succeed in their primary education when entering the Cambridge Primary program.

- Learning Cambridge Primary Mathematics, students will become confident using mathematics, and develop skills that they can apply to everyday situations.
- The Cambridge Primary Science curriculum supports students in developing life-long curiosity about the natural world. It allows them to seek scientific explanations to the phenomena around them.
- Cambridge Primary English learners develop skills that they can apply to a range of different purposes and audiences in everyday situations. Students will learn to communicate confidently and effectively. They will also develop the critical skills to respond to a range of information, media and texts with understanding and enjoyment.
- Cambridge Digital Literacy curriculum enables students to make the effective decisions that will reduce their exposure to the dangers that exist when using devices and how to stay healthy while using devices.



Handwashing before eating

Vinschool's nurses and teachers are trained by health experts from Vinmec International Hospital on instructing children to wash hands properly before eating to keep themselves safe from hand, foot, and mouth disease, influenza, seasonal illnesses, etc.

Lunch

Vinschool Kindergarten serves lunch to all children. The menu is updated weekly on KidsOnline.

Children have lunch in their classrooms under the supervision of teachers. They are encouraged to be independent during lunchtime, try different foods, and finish their plate.

Nap

Children should take a nap after lunch that lasts about 02 hours. This is an important break for them to regain balance and recharge their batteries after an active morning. To ensure they have enough deep sleep, parents need to develop a habit of sleeping and waking up early for them. Going to bed late and waking up late in the morning not only deprive children of morning activities but also affect their nap and make them more prone to tiredness.

Afternoon snack

Children have afternoon snacks after waking up from a nap. This meal gives them more energy before they continue with afternoon activities.

Pick-up

To ensure absolute child safety during pick-up time, parents, guardians or nannies are required to collect children on the school premises, bring their pick-up card and dress properly.

Moreover, the person responsible for picking up the child must register with the school as collector. The child is only allowed to leave the school grounds with the registered collector (aged more than 16), who is required to sign the Child Drop-off & Pick-up Register before bringing the child out of the classroom.

Late-care class

The school arranges a late-care class for parents who cannot pick their children up before 5.30 PM. After 5.30 PM, the remaining children will be brought together in the late-care class, where they are given some snacks (cake and milk). A late fee will be charged per child according to school regulations. The late-care service will be terminated after 6.30 PM.



SCHOOL SAFETY

The school's top priority is to make sure children always feel safe at school. We strictly follow 68 criteria for building a safe school and preventing accidents and injuries in preschool education institutions according to Circular No.13/2010/TT-BGDDT dated October 15th, 2010 of the Ministry of Education and Training (MoET).

Security control upon entry into/exit from the school

The purpose of school entry and exit control is to ensure safety for children and school staff as well as to protect school property. The security team will feel more secure when they understand the reason for each person to enter or leave the school grounds.

Entry/exit procedure

For parents/nannies/drivers: All collectors are given a pick-up/drop-off card, with the child's image on the card. Collectors must show their cards for the security guard to check when entering the school premises.

For visitors: At the school gate, the security guard asks for visitors' identity card or driving license and gives them a visitor's pass.

Playground

Both indoor and outdoor playgrounds are kept under close watch between 9.00 AM and 4.00 PM to ensure the safety of children.

Children are encouraged to play safely in large spaces, with large toys. When being outdoors, children wear hats and soft shoes or sandals for the sake of their safety and convenience.

Taking items from parents and handing them to the right students

Parents can leave the items they wish to send to their children at the security office. The school does not accept things of unknown origin, pornographic or violence-provoking materials, explosives, envelopes, well-packaged boxes, money, expensive jewelry, etc. The school has the right to refuse the items if the sender fails to prove their identity or their relationship with the recipient, or fails to present the authorization or guardianship letter.

Classroom

Children are not allowed to remain in classroom without an adult present. Teachers always follow the rules and guidelines for the safe use of toys and classroom supplies.

Do not store hazardous liquids in classrooms. Detergents must be stored and locked securely. No oral medication is allowed to be brought into class, except for asthma inhalers with close attention of the homeroom teacher and the school nurse.

Fire alarm and emergency evacuation

In case of emergency, the fire alarm will go off. The entire school will be evacuated in a rapid, yet orderly fashion. No one should stop to take their property with them.

The fire evacuation plan is displayed in all rooms and must be thoroughly understood by everyone.

After leaving the school building, children and school staff are assembled, class by class, in the designated area and their names are checked against class rosters to make sure everyone has exited the building. Visitor names are also checked against the visitor logbook in the security office and parent's cards.

The school holds at least one fire drill each year to practice emergency evacuation.



BUS PICK-UP AND DROP-OFF (FOR VINSCHOOL KINDERGARTENS IN NORTHERN REGION)

School bus

The school offers bus pick-up and drop-off services. Parents can register their children for these services with Vinschool Admissions Office. Children must have a bus pass to get on the school bus. Parents leave registration information and receive notices on bus attendance via an app called VinschoolBus, and are expected to follow bus safety regulations. All school buses are equipped with seat belts and not allowed to travel until all children have fastened their seat belts. School staff on each bus all carry mobile phones for communication in case of emergency. The bus monitor must check the vehicle carefully before and after children get on or off the bus. For more information about Vinschool's bus services, please contact our Admissions Officer.



SCHOOL HEALTH

Periodic health check

Children have their health checked comprehensively once a year by specialty doctors. Their medical records must be submitted prior to enrollment and updated when there is a change in their health situation.

Children with asthma should carry their medication with them at all times. The school needs to know who has asthma in order to give them more attention and proper support when they have an asthma attack at school.

The school nurse takes charge of caring for children who are sick or injured while at school. Parents will be contacted to bring them home if they are too sick to study. Any case where a child comes to and receives care at the Nurse's office will be immediately notified to their parents.

As a subsidiary of Vingroup, Vinschool is very proud that all nurses in each campus received professional training and emergency response instructions from medical experts working at Vinmec International General Hospital.

Child's health information provision commitment

In addition to the health check at the beginning of each school year, the homeroom teacher will send parents a printed medical history form to fill out and return. The school nurse and the homeroom teacher will base on each child's medical history and health examination results to adjust care and learning activities as appropriate.

Remember to keep the homeroom teacher informed of any changes in the health or special healthcare needs of your children.

In case your child has an infectious disease, keep them off school and inform the school of their conditions for the safety of other children.

Injuries, illnesses, and medical emergencies

MILD cases	Including headache, cough, fever below 39 degrees Celsius, simple wounds, nosebleed, etc. and other injuries and illnesses which do not cause serious consequences to the patient's health.
SERIOUS cases	Including (but not limited to) high-grade fever over 39 degrees Celsius, difficulty breathing, severe bleeding, limited movement but still conscious, second- or third-degree burn, choking but still able to breathe, poisoning, allergies without irritation, dyspnea, cyanosis, etc.
SEVERE cases	Including (but not limited to) heart disease, recurrent asthma leading to apnea, fourth- or fifth-degree burn, artery rupture, choking with cyanosis, apnea, cardiac arrest, drowning with unconsciousness and breathlessness, etc.

For mild cases: The homeroom teacher informs parents of the situation by telephone. The school nurse tells parents about the child's conditions and the medical treatment that has been provided, and asks if parents want their child to be brought home or remain at school.

For serious/severe cases: After collecting information about the case and quickly determining its cause, a School Manager representative makes a phone call to parents. The school nurse advises parents which hospital the child should be transferred to (the nearest or most appropriate facility) and asks them to be present at the hospital as soon as possible. Parents is the final decision maker of the hospital.

Parents are requested to keep the school posted on any changes in their home/company phone number or emergency contact number.

Emergency response commitment

Parents authorize the school (in cases reasonably believed by the school as emergencies) to seek medical advice and treatment for their child and agree to pay and/or reimburse the school for the costs of medical advice and treatment for their child.

Registration for medication administration at school

To ensure safe, effective drug use and avoid drug poisoning as well as the negative effects of drug misuse, parents should take notice of the rules on medication administration and child healthcare at school as follows:

1. The medications administered to children at school must be prescribed by doctors. The school refuses to take non-prescribed medications or medications without label, expiration date, or place of manufacture.
2. The school does not accept supplements and functional foods (unless prescribed by a doctor).
3. For medications not requiring doctor's prescription, the school only accepts syrups, saline nasal drops, oresol, etc. When the child shows signs of an infectious disease/high-grade fever or develops severe symptoms, parents are recommended to seek professional medical advice, keep the child home, and inform the school of their conditions.
4. Pills and powdered medications should remain in their protective packaging. The school refuses to take half-used medications.
5. Parents should take full responsibility if the medications are administered by the child themselves rather than by the Nurse's office.

Infectious diseases

When children have infectious diseases, bacterial infections, dermatological diseases, epidemics (measles, mumps, whooping cough, chickenpox, pinkeye, etc.), high-grade fever or unusual symptoms, parents should take care of them at home and seek prompt medical advice. The school only admits these children to class after having medical confirmation of their health conditions. Children are considered contagious if they develop the following symptoms:

1. Chickenpox: 05 days from the onset of rash until the blisters begin to dry. Symptoms: fever, headache, papules or blisters starting on the body and spreading to the face and limbs.
2. German measles (Rubella): 06 days from the onset of rash. Symptoms: skin rash mostly at the back of the neck.
3. Measles: 04 days after the rash appears. Symptoms: fever, headache, skin rash spreading across the body.
4. Mumps: 05 days after the parotid gland starts to swell or until the swelling subsides. Symptoms: fever, swelling and pain in the glands at the angle of the jaw.
5. Infectious hepatitis: 07 days from the onset of jaundice or other symptoms such as headache, abdominal pain, nausea, vomiting, often with fever, yellowing of the skin and eyes.
6. Pinkeye: Children with pinkeye **SHOULD NOT** go to school until the treatment proves effective or until the discharge is gone. Pinkeye is highly contagious and needs to be treated immediately. Symptoms: itching, redness, watery eyes, discharge.
7. Head lice: If a child has lice or nits, the school will demand that they be taken home, then check the whole class for head lice and send out a notice. Once the lice treatment proves effective and the child does not have lice or nits anymore, they can return to school.
8. Hand, foot, and mouth disease: 5-7 days from the detection of the disease until it is completely gone. Symptoms: fever, headache, sore throat, ulcers or blisters on the inside or around the mouth, sores or rashes on the palms or soles.
9. Impetigo: until the blisters crust over or heal, or after the first 48 hours of treatment with medicine. Symptoms: pus-filled blisters or sores on the legs or feet that eventually become deep sores.
10. Scabies: Children with scabies can return to school after the first course of treatment. Symptoms: rash and intense itching.



When a child coughs a lot or has a cold or other common yet highly contagious illnesses, parents will be asked to keep the child home to prevent the spread of infection. Those with vomiting or diarrhea should stay home for 48 hours after their last episode.

If the child's body temperature is above 37.5 degrees Celsius, they must stay home for at least 24 hours.

AFTER-SCHOOL CHILD SUPPORT

In addition to the variety of curricular activities, IPC also sets high expectations for home-school communication. To ensure parents effectively support IPC implementation, the school releases the Parents' Newsletter, informing parents of the thematic units that children will learn at school through learning activities (each thematic unit is taught in 1-2 weeks). The Parents' Newsletter provides a summary of what children will learn as well as detailed instructions for parents on how to support their child's development at home and useful learning resources such as books, stories, websites and videos.

The school also recommends that parents help with their child's reading at home by:

- Reading to their child for at least 15 minutes per day and encouraging them to talk about the pictures in the book.
- Talking to their child about everyday things and encouraging them to learn new words, preferably in both Vietnamese and English.
- Boosting their child's confidence by offering praise and encouragement.
- Asking questions about the reading to make sure their child understands what they have heard.



PARENTS AND SCHOOL

KidsOnline

Updates of children's learning are available on KidsOnline. Each child has one KidsOnline account for storage and exchange of information between teachers and parents. Logging into their child's KidsOnline account, parents can:

- Keep themselves updated with their child's learning and activities at school (learning plan, menu, photos of their child, thematic letters, learning resources, today's notes, etc.);
- Register for on-campus medication administration with the school nurse;
- Monitor their child's height, weight, health, medical history, etc. based on the results of their periodic health check-ups;
- Stay informed of the school news and notices;
- Make use of the outstanding features of KidsOnline to send messages to teachers every day;
- Keep themselves informed of their child's periodic progress assessment results;
- Have two-way communication with teachers about their child's learning and activities at school.

Website

<https://vinschool.edu.vn/>

This website is the official portal of Vinschool, where parents can find general information about the school and its facilities, teaching staff, curriculum, etc.

Facebook

<https://www.facebook.com/mamnonvinschool.vn/>

This Facebook page displays photos and videos of Vinschool kids and serves as a platform for parents to share their parenting experiences. In addition, it keeps parents posted about school events, issues arising, and essential notes.

Parents are encouraged to reach out to School Managers if they have any comments, questions, or concerns. The school refuses to reply to comments or answer questions on Facebook.

Student events will be photographed and/or video recorded for educational and promotional purposes.

Parent-teacher conference

Parents will be informed of the schedule of parent-teacher conferences when the school year calendar is released.

Parents may request an appointment with teachers, Vice Principal, or Principal at any time by scheduling in advance with the school.

Parent Handbook

This handbook provides parents with the most basic information about a child's school day, school safety and associated activities, as well as home-school communication channels to ensure the best educational environment for children.

Gifts from parents

Since our inception, Vinschool has been practicing the 'no bribery culture'. This culture is highly appreciated by parents and the society and has helped Vinschool develop a truly transparent educational environment where teachers consider student progress and success as their most rewarding gifts.

It is regulated that Vinschool teachers and staff are not allowed to accept bribes and gifts from parents in any form regardless of their value, except flowers, postcards and students' handmade gifts.

We expect that parents share the same viewpoint with Vinschool and respect our regulation in order to build Vinschool into an ideal learning environment that honors true educational values. This aspect of working culture is the pride of Vinschool.



Questions, concerns, or complaints

For more information, please contact the homeroom teacher or subject teacher of your child. If it does not help, please reach out to Vice Principals or the Principal. School Managers will surely do their best to address parent concerns.

Parent workshops

The school periodically holds themed workshops with the participation of leading experts. These workshops aim to keep parents updated with new knowledge, share childcare experiences, and show parents how they can work with the school better to provide the best education for their children.

Contact channels:

- For Vinschool Kindergartens in Northern and Central regions:

Please contact Vinschool Admissions & Customer Care Office via phone number 18006511, select your preferred language and dial extension 1 or 3.

- For Vinschool Kindergartens in Southern region:

Please contact Vinschool Admissions & Customer Care Office via phone number 18006511, select your preferred language and dial extension 119 (Central Park) or 120 (Golden River).

Email addresses:

- For Vinschool Kindergartens in Northern and Central regions:

Notifications from Vinschool: info@vinschool.edu.vn

Admission notifications and Q&A: tuyensinh@vinschool.edu.vn

- For Vinschool Kindergartens in Southern region:

Notifications from Vinschool: info.hcm.mamnon@vinschool.edu.vn

Admission notifications and Q&A: tuyensinh.hcm@vinschool.edu.vn

Vinschool's website: <https://vinschool.edu.vn>

Official Facebook pages:

Vinschool Education System: <https://www.facebook.com/vinschool.vn>

Vinschool Kindergarten: <https://www.facebook.com/mamnonvinschool.vn>

Vinschool Executive Principal Hotline: 096 437 3935

