

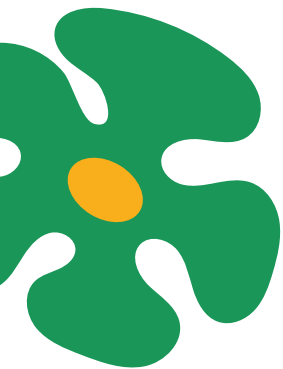


# PARENT HANDBOOK

## VINSCHOOL KINDERGARTEN



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## FOREWORD

Welcome to Vinschool Kindergarten!

As the largest education system in the country today, Vinschool takes the lead in grasping the latest education trends in Vietnam. The school has twice been awarded a certificate of merit by the Ministry of Education and Training for the cause of educational innovation. Vinschool is the first Vietnamese school to transform from textbook-based education to outcome-based education, also known as capacity-based education, which focuses on training skills and qualities, equipping students with 21st-century skills to succeed in a rapidly changing society. Vinschool is the first K–12 system in Vietnam to achieve comprehensive CIS accreditation. All campuses that have met the required years of operation under CIS regulations have successfully completed the accreditation process, and every new school is operated in strict accordance with these international standards. Vinschool’s mission is to deliver a rigorous, caring, and forward-looking education that helps every student learn deeply, grow fully, and live with integrity. Vinschool Kindergarten prioritizes creating a harmonious educational environment for students to develop their intelligence, thinking capacity and social - emotional capacity, equipping them with a solid foundation for the first years of life.

In addition, to achieve the goal of comprehensive development, students need a lot of support. Parents' care, cooperation and support, therefore, are essential and highly appreciated by the school.

We understand that adjusting to a new environment can be challenging for many children, particularly in their early years. However, at Vinschool Kindergarten, a modern and welcoming setting, together with a team of dedicated, caring, and highly qualified teachers, ensures that every child feels safe and settles in quickly.

Thank you for placing your trust in Vinschool and for choosing us as a partner in your child’s educational journey. We are proud and confident that your child will be happy, safe, and thrive—developing physically, emotionally, and intellectually in this nurturing environment.

**Board of Management  
Vinschool Kindergarten**



# EDUCATIONAL PHILOSOPHY, VISION AND MISSION OF VINSCHOOL EDUCATION SYSTEM

## Educational Philosophy

We believe students learn best in an environment that combines academic rigour, human care, purposeful challenge, and meaningful reflection.

## Vision

A leading education system defined by intellectual depth, strong character, and the capacity to shape the future.

## Mission

To deliver a rigorous, caring, and forward-looking education that helps every student learn deeply, grow fully, and live with integrity.

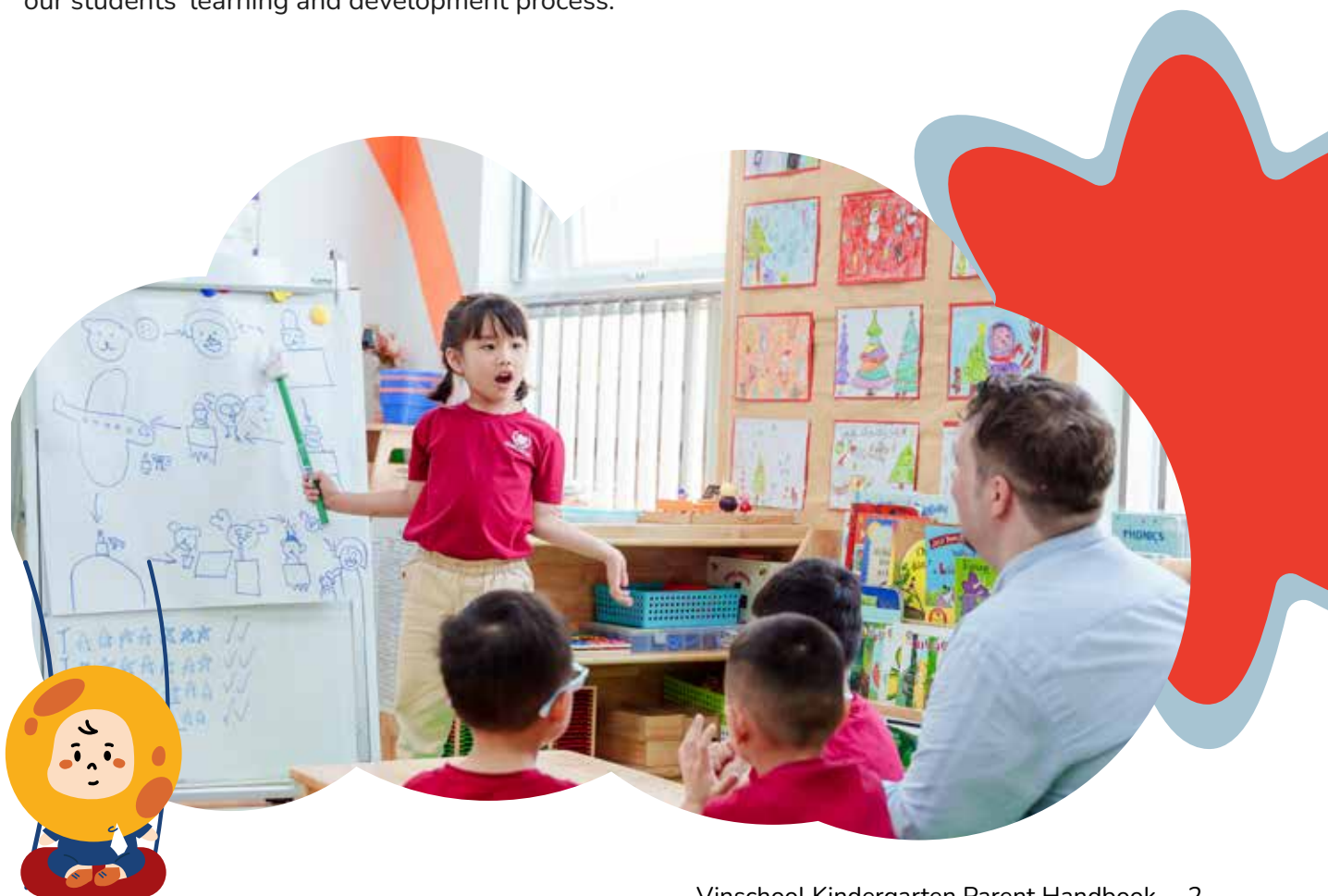
## Vinsers' Core Values

Intelligence - Self-direction - Creativity - Integrity - Compassion.

## Expectations of Vinschool Kindergarten

On the basis of academic performance, Vinschool Kindergarten and its students have the following expectations:

- The students have the right to expect the school to be a safe environment for them to freely discover themselves, acquire knowledge, and practice their skills.
- The school expects students to take part in all activities with a positive, proactive, independent, bold and confident manner.
- The school's teachers and staff are responsible for taking care of and protecting students; helping students develop equally in all fields and getting them prepared for primary school.
- The school hopes to have parents' respect, collaboration and companionship in all aspects of our students' learning and development process.





## GENERAL INFORMATION

### Curriculum

The first five years are considered the “golden stage” for a child’s cognitive and social-emotional skills, as the brain is exceptionally receptive during this period. Research in neuroscience and educational psychology shows that the brain achieves optimal development when neural networks are integrated and harmonized across both cognitive and social-emotional components.

At Vinschool Kindergarten, we prioritize a well-balanced learning environment that nurtures children’s intellectual growth, thinking skills, and social-emotional development, giving them a strong foundation for their early years.

Parents can learn more about the Vinschool Kindergarten Program [here](#).

### School Year Calendar

Each school year at Vinschool Kindergarten is divided into 2 terms:

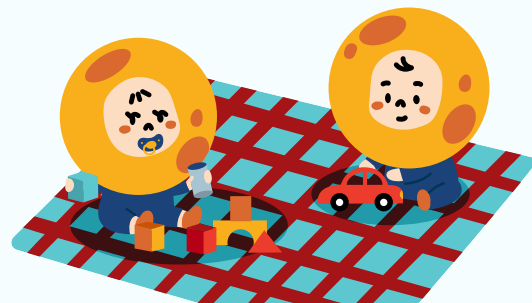
- Term 1: 15/06/2026 to 25/12/2026. Students have an end-of-term break from 28/12/2026 to 31/12/2026.
- Term 2: 04/01/2027 to 31/05/2027.

The official calendar for each school year, with specific dates listed for school days, events, and holidays, is published on Vinschool's website for students and parents' reference.

## TIMETABLE

A typical school day:

### Toddler Program



Morning		Afternoon	
07:30 - 08:00	Arrival - Morning exercise	14:00 - 14:30	Learning activities
08:00 - 08:30	Breakfast	14:30 - 15:00	Light meal
08:30 - 09:15	Outdoor activity	15:00 - 15:30	Thematic play
09:15 - 09:30	Circle time	15:30 - 16:00	Free play
09:30 - 09:45	Snack	16:00 - 17:30	Pick-up
09:45 - 10:15	Learning activities		
10:15 - 10:45	Integrated activities		
10:45 - 11:45	Lunch & Personal care		
11:45 - 13:45	Nap		
13:45 - 14:00	Snack		

### Preschool Program

Morning		Afternoon	
07:30 - 08:00	Arrival - Morning exercise	13:45 - 14:00	Snack
08:00 - 08:30	Breakfast	14:00 - 15:00	Learning activities
08:30 - 09:00	Outdoor activity	15:00 - 15:30	Light meal
09:00 - 09:30	Circle time	15:30 - 16:00	Free play
09:30 - 10:45	Learning activities	16:00 - 17:30	Pick-up
10:45 - 11:15	Thematic play		
11:15 - 12:00	Lunch & Personal care		
12:00 - 13:45	Nap		

Note:

- The timetable may change depending on daily conditions.
- Snacks may include: milk, yogurt, cereal, etc.
- Learning activities for Toddlers include Vivo Kids, mini projects, class activities, field trips, family events, story time, etc.
- Learning activities for Preschoolers include Vivo Kids, Math, Vietnamese language, library time, project work, field trips, etc.

## Weekends

The school is not open on weekends (Saturday and Sunday), except for events/activities that are announced beforehand.

## Events, Festivals, and Special Occasions

The school regularly organizes events and festivals throughout the school year, during which students are encouraged and have favorable conditions to play a leading role in preparation and organization, under teachers' guidance.

Details about school events, festivals, and special occasions are published in the School Year Calendar on the school's website.

## Admission Regulations

Admission policy and entrance examination is published in the Admissions section on the school's website.



### Outfits

All students are encouraged to wear school uniforms, especially required when participating in field trips, events and activities outside of school. Wearing uniform is a way for children to show their school identity and pride to the community; and to ensure the safety of students when they participate in off-campus activities.

Please embroider/write your child's name on their personal belongings and make sure a dirty laundry bag is always found in their backpack.

During physical education lessons, students must wear shoes and sportswear to ensure safety and convenience in movement.

Students are required to wear shoes when going to school and a hat when participating in outdoor activities in the sun.

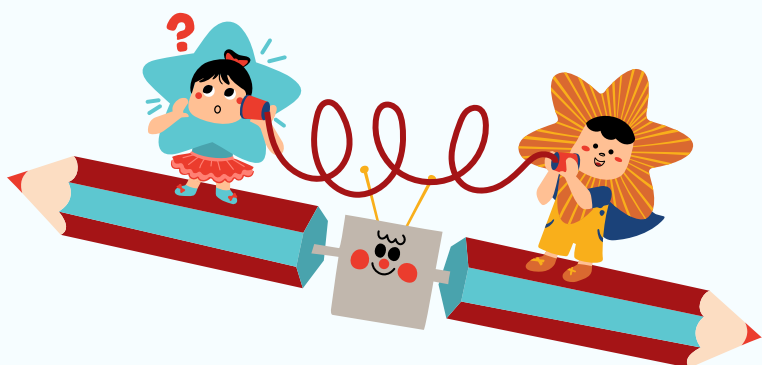
Parents can buy uniforms by ordering online via the website:

<http://uniform.vinschool.edu.vn> or directly at the school (applied in Hai Phong and Thanh Hoa only).

### Personal Belongings

It is recommended that children do not bring jewelry, money or other valuables to school. The school is not responsible for any loss or damage to a child's personal belongings.

If your child often wears earrings, make sure they wear small earrings, not hoops or complicated earrings.



### Late Arrival

If your child needs to arrive late or leave early for any special reason, please inform the homeroom teacher in advance, either directly or via KidsOnline.

### Apply For a Leave of Absence

Please inform the teacher via mobile phone or KidsOnline before 8:30 AM. You should also provide the reason for leave and information about your child's conditions if they are sick.

If your child is absent from school for no reason, they will be marked "absent without leave" until the school receives a family notification.

If the child is absent from school for a long time (more than 3 days), it is necessary to notify and send an application to the teacher for advice, support for refund of meal fees and/or reservation for the child's school.

### Returning From a Leave of Absence

If your child is absence for sickness:

- They should return to school only when they are completely healthy and/or that is allowed by the doctor;
- Childcare notes should be provided so that teachers and the school nurse can best support them and monitor their health.

### Birthday Celebration

The school/class celebrates students' birthdays each month, based on the school's activity schedule. Students with birthdays in June will celebrate together with those whose birthdays fall in July. The school refuses to take any food or confectionery brought in from outside to ensure equality and food safety for all.



## Drop-off and Pick-up Schedule

+ Drop-off: 7:30 AM to 8:30 AM. Please bring your child directly to the classroom and hand them over to the teacher. If you arrive after 8:30 AM, make sure your child has already had breakfast. Late arrivals should check in at the reception area, where a teacher will assist them. Do not go directly to the classroom.

+ Pick-up: 4:00–5:30 PM. After 5:30 PM, children will join the late pick-up group, where they will be supervised and provided with a light snack. A late pick-up fee will apply in line with school policy. This service is available until 6:30 PM.

Pick-up card:

You must present your Student Pick-up Card when entering and leaving the school and wear it at all times while on campus.

Authorized pick-up registration:

- Before your child's first day, register all authorized pick-up persons with the school (including their personal details, relationship to your child, phone number, and a photo).

- Your child will only be released to individuals listed on the authorized pick-up list, and a signature will be required at handover.

- If someone else will be picking up your child, call the teacher in advance and send a confirmation message from your registered phone number with their details (full name, year of birth, ID number, phone number, and a brief physical description). The teacher will verify this information and call you to confirm before releasing your child.

- If you need to update the authorized pick-up list (add or remove someone), notify the school via KidsOnline and inform the homeroom teacher. Changes will only take effect once all required information has been submitted and confirmed.

## Morning exercise

Children do simple and fun morning exercises at the beginning of every school day. These exercises help kick-start an effective day and boost their respiratory system and musculoskeletal health. You should get your child to school on time so that they can take part in this physical activity.

## Breakfast

The school offers breakfast and mid-morning snacks to children. Breakfast time is between 08:00 AM and 08:30 AM. After 8:30 AM, children should have breakfast at home as it is not served at school beyond the period specified above.

## Lunch

Vinschool Kindergarten serves lunch to all children. The menu is updated weekly on KidsOnline. Children have lunch in their classrooms. Teachers are required to be present at the students' meal time. Students are encouraged to be independent during lunchtime, finish their plate, and try different foods.

## Afternoon Snack

The afternoon snack takes place after the nap or before the first period in the afternoon, depending on the learning shift.

## Nap

Children's naps last for 1-2 hours. This is an important break for them to regain balance and recharge their batteries after an active morning. To ensure they have enough deep sleep, parents need to develop a habit of sleeping and waking up early for them. Going to bed late and waking up late in the morning not only deprive children of morning activities but also affect their nap and make them more prone to tiredness.



## School Bus Service

School bus service is an optional service ordered according to the school's ability and parents' needs. Bus service is only ensured in the event that parents have completed the payment of the bus service fee for their children, and the school is able to arrange suitable bus routes for registered students.

The bus pick-up and drop-off service is provided for either "At Home" or "At Designated Stops" locations. For "At Designated Stops", a list of designated pick-up points for each school is available and updated on Vinschool's website and in the bus app. To ensure that the bus service is safe, complies with applicable rules and regulations, and allows students the opportunity to practice independence and discipline, Vinschool requests that parents follow the "Regulations on use of Bus Service". Please click here for more details: <https://vinschool.edu.vn/en/student-life/bus-service/>

## SCHOOL SAFETY

Vinschool Kindergarten is operated according to the standards of the Council of International Schools (CIS), especially the standards of school security and safety, child protection, and teaching and child care. 100% of Vinschool teachers are carefully selected and trained based on strict criteria of experience, pedagogical expertise, and devotion to children according to international preschool standards.

### Child Protection Policy

Vinschool aims to create a positive and safe environment for all Vinsers. Vinschool has an ethical and legal responsibility to prevent and deal with intentional or accidental harm towards children, whether it happens on or outside of the school premises.

For details about Vinschool's child protection policy, click here: <https://bit.ly/ChinhSachBaoVeTreEm>  
Email: [baovehocsinh@vinschool.edu.vn](mailto:baovehocsinh@vinschool.edu.vn) to notify the school of issues concerning the safety of children.

### Anti-bullying Regulations

Vinschool encourages students to report and join hands to prevent school violence/bullying. The school does not accept any form of school violence/bullying.

For details about Vinschool's anti-bullying policy, click here: <https://bit.ly/Quy dinh chong batnathoc duong>

### Use of Images, Videos, and Audio Recordings

Vinschool reserves the right to use individuals' images and audio recordings, legally, ensuring that it does not cause any negative impact on the honour, dignity and reputation of the individuals. By confirming agreement with the Admission Agreement on VinschoolOne, parents and students agree to let Vinschool use their personal photos and audio recordings for administration and communication purposes (with specific items listed in section B-1.2 of the document in the link below) regardless of time and platform.

In case parents/students want to restrict/refuse the use of images and/or audio recordings of themselves, it is necessary to notify the school and related parties in writing. Vinschool only cooperates with reputable partners to produce images and is committed to store images safely.

Parents/guests are allowed to take photos or record videos on school grounds and at school events, except for restricted areas with "No Photography" signs, and special events where shooting is restricted by the school. When taking photos and recording videos at the school events, parents/students should follow all the rules listed in section A-3.2 of the regulations below.

To respect the privacy of all students, parents are requested not to take close-up photos or videos of other children or share their images without prior consent. Parents are encouraged to focus on photographing or filming their own child and to ensure that doing so does not disrupt activities or affect the safety or experience of other students.

The school has the right to refuse or withdraw permission to film or take photos at any time; as well as, the school may initiate legal proceedings in some cases causing serious consequences.

View Vinschool's "Use Of Student/Staff Images, Videos And Audio Recordings Policy" [here](#).

## Fire Alarm and Emergency Evacuation

In case of fire emergencies, the fire alarm will be activated, and the entire school will be evacuated in a rapid but organized fashion. An emergency evacuation map is available in all rooms and halls, and all teachers, staff, and students are required to have it memorized.

There are 2 fire drills and 1 lockdown drill held every school year for the entire school to practice emergency evacuation.

## Inclement Weather Policy

In case of extreme weather, including storms and floods, Vinschool Education System will follow decisions and directives from the Vietnamese local and central government.

When unusual weather occurs, please refer to the following steps:

- Update news on the official news agencies of the Vietnamese local and central government.
- In the event that the local government announces school closure after school days begin, you will regularly be updated, and the school will take appropriate measures to ensure the safety of students already at school, or those on their way to school, until they can leave the school safe and sound. Please do not take risks trying to pick up your child in case of inclement weather.
- Think twice about sending your child to school or keeping them at home during extreme weather conditions, storms or floods, where roads and traffic can be dangerous. In this case, your child is allowed to arrive late or be absent from school.



## Security Control Upon Campus Entry or Exit

- The purpose of school entry and exit control is to ensure safety for students and school staff and to protect school property.

- All parents visiting the school outside regular drop-off and pick-up times must have a pre-arranged appointment and wear a visitor badge. During drop-off and pick-up times, parents are required to present their pick-up pass. If the pass is forgotten, parents may verify their identity by presenting their child's information in the active KidsOnline app.

- All visitors coming to the school for appointments are kindly requested to book in advance. At the gate, the security staff will check the appointment, verify the visitor's identity, and issue a visitor's pass for entry.

The school requires all parents and guests to comply with the "Vinschool Code of Conduct for Visitors". Please click here for details: <https://bit.ly/QuyTacungxuVinschool>

## Reception and Delivery of Items from Parents to Students

Parents can send items to students at the security booth. The school only accepts and delivers personal belongings (blankets, pillows, carpets, sleeping bags, clothes, shoes, water bottles, etc.) and school supplies. Please do not send expensive items such as money, jewelry, tablets, smartphones and banned substances according to governmental regulations.

The school reserves the right to refuse to deliver items if the sender fails to prove their identity or relationship to the recipient, or provide authorization or documentation of guardianship of the student.

For the school to ensure food safety and hygiene, the school requires parents not to bring food/beverages to school to organize birthday parties/celebrations for students.

Food/beverages prepared by parents for students need to be approved by the Principal for an appropriate reason (such as a diet or nutrition requirements due to medical history, etc.). Additionally, food/ beverages must be in their original packing with labels and expiry dates. For homemade food, parents must commit to taking full responsibility if anything happens to the students.

## Use of School Equipment

Students are provided with guidance on the safe and appropriate use of school equipment and learning tools used in the school environment. They are not allowed to bring dangerous chemicals to school or to store them. They are required to fully comply with the regulations of the school as well as of the lab and other relevant rooms to ensure the safety of themselves and others around them.





## SCHOOL HEALTH

### Nurse's Office

Students' health is fundamental to academic success. Vinschool has a Nurse's Office and a full-time medical staff to give first aid to students and school staff, and to deal with all the medical-related cases at school. To ensure the provision of health care services to our students, parents are asked to notify the school in writing, along with medical records (if applicable), if their child has any health problems, allergies, epilepsy, or special needs, which enables teachers and staff to pay special attention and provide timely support to the child. Parents should discuss and update regularly with the medical staff about their child's health problems, including immunization history, allergies, and pre-existing or new illnesses.

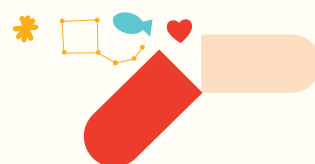
If students feel unwell, they will be taken to the Nurse's Office for examination and treatment. If they are too sick to study, the school will contact their parents for pick-up. In case a student has an accident or an unexpectedly serious illness while at school, the school will take him/her to the nearest medical center. The school staff will accompany him/her and wait until his/her parents arrive.

### Commitment to Providing Information on Students' Health

In "Medical records", you will commit to providing full and accurate details about your child's personal and health information as well as your contact information. Please notify the school of any changes in the previously provided information. Inadequate information or failure to promptly update new changes regarding the child's health status may result in the school's admission refusal or discontinuing the provision of school services (if the situation is beyond the school's control).

### Periodic Health Check-up

Vinsers receive an annual comprehensive check-up by doctors trained by Vinmec International Hospital or other hospitals in cities/provinces where no Vinmec hospital is available, assessed on criteria from the inter-ministerial health examination guide from the Ministry of Health and Ministry of Education and Training.



MILD cases	Including headache, cough, fever below 39 degrees Celsius, simple wounds, nosebleeds, and other injuries and illnesses which do not cause serious consequences to the patient's health.
SERIOUS cases	Including (but not limited to) high-grade fever over 39 degrees Celsius, breathing difficulty, severe bleeding, limited mobility but still conscious, second- or third-degree burn, choking but still able to breathe, poisoning, allergies without irritation, dyspnea, cyanosis, etc.
SEVERE cases	Including (but not limited to) heart disease, recurrent asthma leading to dyspnea, fourth- or fifth-degree burn, artery rupture, choking with cyanosis, dyspnea, cardiac arrest, unconsciousness after drowning, and apnea, etc.

### For mild cases:

The homeroom teacher will contact parents by phone to inform them of the situation. The school nurse will update parents on the child's condition and any first aid provided, and will ask if parents want their child to be picked up or remain at school. If a child shows signs of a high fever (37.5°C or above), a serious illness, or an infectious disease, parents are advised to take the child to a medical facility for examination and care at home, and to inform the school of the child's condition.

### Medical emergencies for serious and severe cases:

In case severe accidents or illnesses happen at school the school will attempt to contact the students' parents by any means necessary. Parents are requested to keep the school updated on any changes in their home/company phone number or emergency contact number.

The school will take the student to the nearest hospital that can provide emergency care unless parents specify another medical facility. The school nurses will accompany the student to the hospital/medical facility and stay with them until their parents arrive.

### Commitment to Emergency Response

In case of an emergency, parents authorize the school to seek appropriate medical advice and treatment for their child. Parents also agree to cover any costs incurred for such medical care.

### Infectious Diseases

Students with infectious diseases must stay at home and present the school with a health certificate confirming that they have completely recovered and won't cause any infection to others when they return to school.

If a student has a cold, the flu, or other common but infectious diseases, parents can request for the student to stay at home to prevent the infection to other students.

Students experiencing vomiting or diarrhea must stay and rest at home for 48 hours after their last bout of sickness. If their body temperature is higher than 37.5 degrees Celsius, they must rest at home for at least 24 hours.

Common infectious diseases:

1. Chickenpox
2. German measles (Rubella)
3. Measles
4. Mumps
5. Infectious hepatitis
6. Pinkeye
7. Hand, foot, and mouth disease
8. Impetigo
9. Scabies, head lice
10. Covid-19
11. Others



### **Registration for Administration of Medication at School**

To ensure safe, effective drug use and avoid drug poisoning as well as the negative effects of drug misuse, parents should be mindful of the rules on the administration of medication and child healthcare at school as follows:

1. All medications to be administered to students at school must be prescribed by a doctor.
2. For non-prescription medications, the school nurse may assist in administering items such as eye and nasal drops, oral rehydration solutions (ORS), cough medicine, and fever-reducing medication, in accordance with each child's individual needs.
3. In special cases, the school will only accept non-prescription medications if the parent (father or mother) provides a written commitment accepting full responsibility for the medication, and with the approval of the Head of School.
4. Parents who wish to have medication administered to their child during the school day must register in advance via the KidsOnline app before 8:30 AM each day and hand the medication directly to the school Nurse's Office. If the child uses the school bus service, parents should register the medication on the KidsOnline app and hand it to the Bus Monitor, who will then transfer it to the school nurse.

### **No Smoking at School**

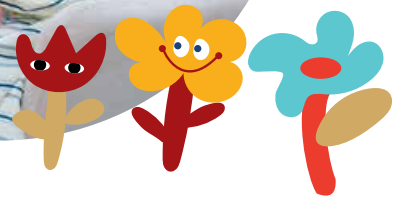
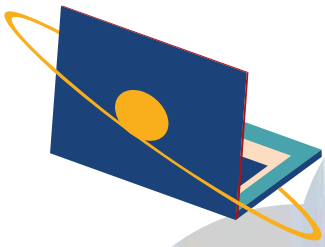
Vinschool is a smoke-free school. The school requests that no students, parents, guests, teachers, and staff smoke, including e-cigarettes, on school premises at any time.

### **Exemption of Liability During Physical Activities and Field Trips**

The school always strives to ensure the overall safety of its students as well as proper care, careful monitoring and close supervision during various programs, events, field trips, travels and physical activities (hereinafter referred to as activities) organized by the school.

You have the right to refuse to allow your child participate in the above activities if you find your child unwell or the activities unsafe. You acknowledge the risks these activities may bring and accept to take responsibility for risks and injuries of any kind. Please agree to grant relevant authority to the school, exempt the school from liability, and not to sue the school as well as its teachers and staff for any such activities.

You are responsible for informing the school about your child's existing medical conditions, and reminding them to strictly abide by the code of conduct and regulations set forth by the activity supervisor or the school regulations.



## COMMUNICATION BETWEEN PARENTS AND SCHOOL

### Contact Information

Vinschool believes that regular communication between parents and the school is vital to ensure the best learning experiences for children. Therefore, the school requests detailed updates on the family's home address, email, and phone number, as well as emergency contact information. The school will verify such information at the beginning of the school year. However, if there are any changes to the information, it is recommended that parents notify the school immediately.

### Contact Time

Unless by appointment, please come to the school after 09:00 AM and before 5:30 PM. Please do not come to school after 5:30 PM, unless there is an event organized by the school and parents are invited to participate in or watch a performance or pick up your child.

When coming to the school campus, you need to bring the Student Pick-up and Drop-off card, wear polite clothes, behave in a civilized manner, communicate properly with teachers, school officials and other parents, which is the appropriate manner in the environment. The school reserves the right to refuse to receive those who come in contact with rude attitudes, swear words, or in the state or using alcohol or drugs.



## Authorized Representative by Parents

If parents authorize another person (“Authorized Representative”) to act on their behalf and make decisions regarding their child, they must inform the homeroom teacher in writing and provide:

- Contact phone numbers of both parents at their place of work/travel/temporary residence (if applicable).
- Information about the authorized representative during that period, including: Name, Phone number, ID/Passport number, Relationship to the parents, Documentation or proof of authorization, such as a signed authorization letter from the parents and the authorized representative, or a text message from a phone number (registered with the school).

The Authorized Representative must sign all documents and make all decisions related to the student on behalf of the parents. They must also fulfill all necessary parental responsibilities including but not limited to students’ education, health, and welfare.

Any notification regarding the student sent to the Authorized Representative is expected to be promptly conveyed to the parents.

## KidsOnline

Teachers will update children’s learning status on KidsOnline. Each child will have a separate KidsOnline account, a place to store and exchange information between teachers and parents. Accessing a child’s KidsOnline account, you can:

- Update information about your child's learning and playing activities at school (learning plans, menus, pictures of your child’s activities, subject letters, learning resources, and other noticeable things during the day, etc.)
- Register to send medicine to your child through the school medical staff, update the child’s height, weight, health status, medical history, etc. based on the results of periodic health check-ups.
- Update school announcements and news.
- Use the system’s outstanding features to send messages to teachers every day.
- Update assessment of your child’s periodic progress.
- Maintain two-way communication with the teacher about the situation of the child's activities, play and training.

## Website

<http://vinschool.edu.vn>

Vinschool’s website is its official information portal, where parents can find general information about the school, facilities, teachers, curricula, etc.

## Facebook

<https://www.facebook.com/mamnonvinschool.vn>

Vinschool’s Facebook page is where the school shares images and videos of Vinsers. It is also a place for sharing parenting experiences and an information channel to help the school send notifications about events, arising problems and notes when necessary.

Please contact the School Board directly if you have any comments, questions or concerns. The school does not respond to comments and questions on Facebook.

The school takes photos of or records Vinsers’ events, and reserves the right to use the images for purposes related to its activities and promotional programs.

If you do not agree with the school’s use of their child’s image, please notify the school via email and/or with the classroom teacher.

### Parent - Teacher Conference

The school holds periodic parent-teacher conferences as outlined in the school calendar. A reminder will be sent one week in advance.

Parents may request an appointment with teachers, the Vice Principal, or Principal at any time by scheduling in advance with the school via the school office.

### Parents' Gifts

The greatest gift to Vinschool teachers and staff is the growth and development of students. On holidays and festivals, Vinschool teachers and staff are forbidden from accepting money or gifts from parents under any circumstance, except for cards made by students.

### Questions, Concerns, or Complaints

For further information, please contact the teachers first. If they fail to give answers to your questions, please contact the School Board for support.





## CONTACT INFORMATION

### Admissions and Customer Care:

- Northern Region: 18006511 (select your language, then press extension 1)
- Southern Region: 18006511 (select your language, then press extension 2)

### Email:

- Northern Region: [info.mb@vinschool.edu.vn](mailto:info.mb@vinschool.edu.vn)
- Southern Region: [info.mn@vinschool.edu.vn](mailto:info.mn@vinschool.edu.vn)

**Website:** <https://vinschool.edu.vn/>

### Official Fanpages:

- Vinschool Education System: <https://www.facebook.com/vinschool.vn>
- Vinschool Kindergarten: <https://www.facebook.com/mamnonvinschool.vn>

Vinschool Executive Principal Hotline: **096 437 3935**

