

PARENT HANDBOOK

VINSCHOOL KINDERGARTEN



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FOREWORD

Welcome to Vinschool Kindergarten!

As the largest education system in the country today, Vinschool takes the lead in grasping the latest education trends in Vietnam. The school has twice been awarded a certificate of merit by the Ministry of Education and Training for the cause of educational innovation. Vinschool is the first Vietnamese school to transform from textbook-based education to outcome-based education, also known as capacity-based education, which focuses on training skills and qualities, equipping students with 21st-century skills to succeed in a rapidly changing society. Vinschool is proud to be the first and only Vietnamese school system to receive the comprehensive assessment of the Council of International Schools (CIS) with standardization in all areas, from curriculum development and teaching to operating educational services. With the missions of “incubating the elite” and transforming students into responsible and ambitious citizens with necessary qualities and abilities to live happily and successfully, actively contributing to national development and international integration. Vinschool Kindergarten prioritizes creating a harmonious educational environment for students to develop their intelligence, thinking capacity and emotional - social capacity, equipping them with a solid foundation for the first years of life.

In addition, to achieve the goal of comprehensive development, students need a lot of support. Parents’ care, cooperation and support, therefore, are essential and highly appreciated by the school.

We are well aware that it is not easy for many children to fit in a new environment, especially in the early years of life. However, with a modern and friendly environment, a team of enthusiastic, child-loving and highly-qualified teachers, Vinschool Kindergarten will always be a reliable place for children to stay safe and quickly adapt to the new environment.

We would like to extend our sincere thanks to you, parents, for trusting and choosing Vinschool to entrust your child’s future. We are proud and confident that the children will be happy, safe, and enjoy comprehensive development of physical, mental and intellectual health under this beloved school.

Vinschool Kindergarten Board of Management



VISION AND MISSION OF VINSCHOOL EDUCATION SYSTEM

Vision

Vinschool aims to become a Vietnamese education system of the highest international standards.

Mission

Vinschool's mission is to nurture students' talents and skills, transforming students into responsible and success-oriented citizens equipped with necessary qualities and abilities to lead a successful and fulfilling life, contributing to national growth and international integration.

Vinsers' core values

Inquisitiveness - Proactiveness - Integrity - Creativity - Respect.

Expectations of Vinschool Kindergarten

On the basis of academic performance, Vinschool Kindergarten and its students have the following expectations:

- The students have the right to expect the school to be a safe environment for them to freely discover themselves, acquire knowledge, and practice their skills.
- The school expects students to take part in all activities with a positive, proactive, independent, bold and confident manner.
- The school's teachers and staff are responsible for taking care of and protecting students; helping students develop equally in all fields and getting them prepared for primary school.
- The school hopes to have parents' respect, collaboration and companionship in all aspects of our students' learning and development process.



GENERAL INFORMATION

Curriculum

Vinschool Kindergarten curriculum is a capacity-based one aimed at facilitating children's physical, intellectual, spiritual, quality and social relationships development in a comprehensive and harmonious manner.

- For students from 18 months to 4 - 5 years old: Vinschool's preschool education program is designed based on the UK's Early Years Foundation Stage (EYFS) framework, ensuring balanced development for children with 7 areas of learning, specifically Communication & Language, Physical Development, Literacy, Mathematics, Understanding the World, Expressive Arts & Design, Character & Life Skills Education (CLISE). The program focuses on developing children's thinking capacity, stimulating curiosity, multi-dimensional thinking and creativity.
- For 5-year-old Alvin students: they begin to attend the universal curriculum of the Cambridge International program with the subjects of English as a Second Language (ESL), Mathematics and Science, (for Standard and Advanced levels), which are designed in Vietnamese or taught directly in English by international teachers (Cambridge)
- The Character & Life Skills Education (CLISE) subject is developed based on the Collaborative for Academic, Social, and Emotional Learning (CASEL) framework. It aims to; equip children with life skills, the ability to perceive and manage emotions, identify appropriate behaviors, respect, cooperate with and care for people around them.

The English as a Second Language (ESL) program meets the standards of the Cambridge ESL Program Stage 1, helping children develop their foreign language abilities naturally, build a solid foundation of phonics, and develop preschool literacy skills right from the preschool age.

Evaluation: Students are evaluated throughout their studies based on the Cambridge Standards. With a clear and transparent set of evaluation criteria for the sake of student's progress. Parents can easily know which competencies their children have mastered and which skills their children need to improve; thereby, coordinating with the school to plan the most suitable learning and growth path for each child.

School year calendar

Each school year at Vinschool Kindergarten is divided into 2 terms:

- Term I: from June 17 to December 23. Students have a break from December 24 to 31 every year on the occasion of Christmas and End of Term I
- Term II: from January 2 to May 30.

The official calendar for each school year, with specific dates listed for school days, events, and holidays, is published on Vinschool's website for students and parents' reference.

TIMETABLE

A typical school day:

For Toddlers

Morning		Afternoon	
07h30-08h00	Arrival - Morning exercise	14h00-14h30	Class activity
08h00-08h30	Breakfast	14h30-15h00	Snack time
08h30-08h45	Circle time	15h00-15h30	Learning center
08h45-09h15	Class activity	15h30-15h55	Free play / Class activity
09h15-09h20	Yakult drinking	15h55-16h00	Milk drinking
09h20-09h45	Learning center	16h00-17h30	Pick-up
09h45-10h15	Play time		
10h15-10h45	Class activity		
10h45-11h45	Lunch		
11h45-14h00	Nap		

For Preschoolers

Morning		Afternoon	
7h30-7h50	Arrival - Morning exercise	14h00-14h30	Class activity
7h50-8h30	Breakfast	14h30-15h00	Snack time
8h30-9h00	Circle time	15h00-15h30	Learning center
9h35-10h00	Learning center	15h30-15h55	Free play / Class activity
10h00-10h30	Play time	15h55-16h00	Milk drinking
10h30-11h00	Class activity	16h00-17h30	Pick-up
11h00-12h00	Lunch		
12h00-14h00	Nap		

(*) The schedule may be subject to change under certain circumstances.



Weekends

The school is not open on weekends (Saturday and Sunday), except for events/activities that are announced beforehand.

Events, festivals, special occasions

The school regularly organizes events and festivals throughout the school year, during which students are encouraged and have favorable conditions to play a leading role in preparation and organization, under teachers' guidance.

Details about school events, festivals, and special occasions are published in the School Year Calendar on the school's website.

Admission regulations

Admission policy and entrance examination is published in the Admissions section on the school's website.



Outfits

All students are encouraged to wear school uniforms, especially required when participating in field trips, events and activities outside of school.

Wearing uniform is a way for children to show their school identity and pride to the community; and to ensure the safety of students when they participate in off-campus activities.

Please embroider/write your child's name on their personal belongings and make sure a dirty laundry bag is always found in their backpack.

During physical lessons, students must wear shoes and sportswear to ensure safety and convenience in movement.

Students are required to wear shoes when going to school and a hat when participating in outdoor activities in the sun.

Parents can buy uniforms by ordering online via the website:

<http://uniform.vinschool.edu.vn/> or directly at the school (applied in Hai Phong và Thanh Hoa only).

Personal belongings

It is recommended that children do not bring jewelry, money or other valuables to school. The school is not responsible for any loss or damage to a child's personal belongings.

If your child often wears earrings, make sure they wear small earrings, not hoops or complicated earrings.

Apply for a leave of absence

Please inform the teacher via mobile phone or KidsOnline before 8.30 AM. You should also provide the reason for leave and information about your child's conditions if they are sick.

If your child is absent from school for no reason, they will be marked "absent without leave" until the school receives a family notification.

If the child is absent from school for a long time (more than 3 days), it is necessary to notify and send an application to the teacher for advice, support for refund of meal fees and (or) reservation for the child's school.

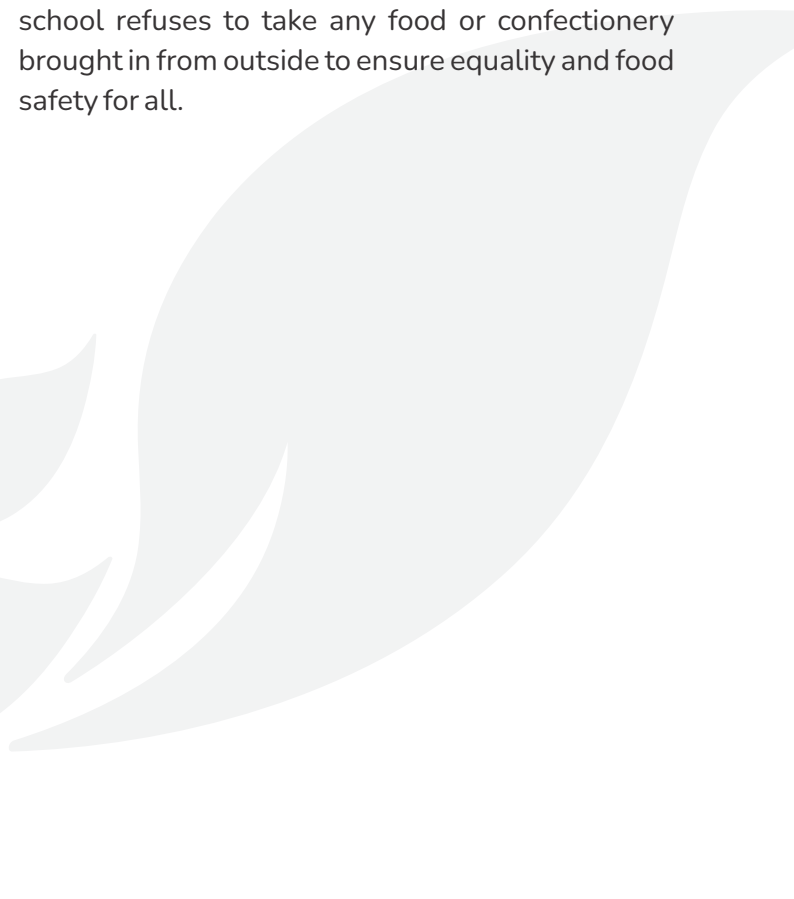
Returning from a leave of absence

If your child is absence for sickness:

They should return to school only when they are completely healthy and/or that is allowed by the doctor; Childcare notes should be provided so that teachers and the school nurse can best support them and monitor their health.

Birthday celebration

A joint birthday party is thrown for all children with the same birth month on the 15th of the month. The school refuses to take any food or confectionery brought in from outside to ensure equality and food safety for all.



Arrival and Pick-up

The school receives children between 7.30 AM and 8.30 AM and returns them between 16.00 and 17.30. Parents and drivers need to follow the traffic directions outside the school premises and minimize traffic jams by dropping children off at the designated area. Ensure your vehicle is parked in the right place. Do not stop in front of the school gate for too long as that may obstruct traffic.

Parents are required to wear the pick-up/drop-off card while bringing children into the classroom for their teacher to collect and sign the Child Drop-off & Pick-up Register. Never let children go to class by themselves. Those under the age of 16 are not allowed to drop off or pick up children.

In the case that your child is taken to school after 8.30 AM, please follow the security guard's instructions and hand them over to the teacher waiting in the main hall/reception area. If you wish to collect your child beyond school hours, you need to inform the teacher at least 01 hour in advance.

After 17.30, students will be transferred to the late pickup class. Here, children will have a snack (cake and milk). Parents will pay late pick-up fees according to the school's regulations. The service is no longer available after 6.30 PM.

You are not allowed to be present in the classroom area and hallway during your child's school hours from 8.30 a.m. to 4.00 p.m.

After 17.30, students will be transferred to the late pickup class. Here, children will have a snack (cake and milk). Parents will pay late pick-up fees according to the school's regulations. The service is no longer available after 6.30 PM.

You are not allowed to be present in the classroom area and hallway during your child's school hours from 8.30 a.m. to 4.00 p.m.

Morning exercise

Children do simple and fun morning exercises at the beginning of every school day. These exercises help kick-start an effective day and boost their respiratory system and musculoskeletal health. You should get your child to school on time so that they can take part in this physical activity.

Breakfast

The school offers breakfast and mid-morning snacks to children. Breakfast time is between 7.50 AM and 8.30 AM. After 8.30 AM, children should have breakfast at home as it is not served at school beyond the period specified above.

Lunch

Vinschool Kindergarten serves lunch to all children. The menu is updated weekly on KidsOnline.

Children have lunch in their classrooms. Teachers are required to be present at the students' meal time. Students are encouraged to be independent during lunchtime, finish their plate, and try different foods.

Afternoon snack

The afternoon snack takes place after the nap or before the first period in the afternoon, depending on the learning shift.

Nap

Children's naps last for 1-2 hours. This is an important break for them to regain balance and recharge their batteries after an active morning. To ensure they have enough deep sleep, parents need to develop a habit of sleeping and waking up early for them. Going to bed late and waking up late in the morning not only deprive children of morning activities but also affect their nap and make them more prone to tiredness.



School bus service

School bus service is an optional service ordered according to the school's ability and parents' needs. Bus service is only ensured in the event that parents have completed the payment of the bus service fee for their children, and the school is able to arrange suitable bus routes for registered students.

The bus pick-up and drop-off service is provided for either "At Home" or "At Designated Stops" locations. For "At Designated Stops", a list of scheduled pick-up points for each school is announced and updated on vinschool.edu.vn and on VSC Bus app. To ensure that the bus service is safe, complies with applicable rules and regulations, and allows students the opportunity to practice independence and discipline, Vinschool requests that parents follow the "Regulations on Use of Bus Service". Please click here for more details: <https://vinschool.edu.vn/en/student-life/bus-service/>

SCHOOL SAFETY

Vinschool Kindergarten is operated according to the standards of the Council of International Schools (CIS), especially the standards of school security and safety, child protection, and teaching and child care. 100% of Vinschool teachers are carefully selected and trained based on strict criteria of experience, pedagogical expertise, and devotion to children according to international preschool standards.

Child protection policy

Vinschool aims to create a positive and safe environment for all Vinsers. Vinschool has an ethical and legal responsibility to prevent and deal with intentional or accidental harm towards children, whether it happens on or outside of the school premises.

For details about Vinschool's child protection policy, click here: <https://bit.ly/ChinhSachBaoVeTreEm>

Email: baovehocsinh@vinschool.edu.vn to notify the school of issues concerning the safety of children)

Anti-bullying regulations

Vinschool encourages students to report and join hands to prevent school violence/bullying. Vinschool does not accept any form of school violence/bullying.

For details about Vinschool's anti-bullying policy, click here: <https://bit.ly/Quydinghchongbatnathocduong>.

Use of Students/Staff Images Policy

Vinschool reserves the right to use individuals' images, legally, ensuring that it does not cause any negative impact on the honour, dignity and reputation of the individuals. By confirming agreement with the Admission Agreement on VinschoolOne, parents and students agree to let Vinschool use their personal photos for administration and communication purposes (with specific items listed in section B-1.2 of the document in the link below) regardless of time and platform.

In case parents/students want to restrict/refuse the use of images of themselves, it is necessary to notify the school and related parties in writing. Vinschool only cooperates with reputable partners to produce images and is committed to store images safely.

Parents/guests are allowed to take photos or record videos on school grounds and at school events, except for restricted areas with "No Photography" signs, and special events where shooting is restricted by the school. When taking photos and recording videos at the school events, parents/students should follow all the rules listed in section A-3.2 of the regulations below. The school has the right to refuse or withdraw permission to film or take photos at any time; as well as, the school may initiate legal proceedings in some cases causing serious consequences: <https://bit.ly/QDSudunghinhanhENG>

Fire Alarm and Emergency Evacuation

In case of fire emergencies, the fire alarm will be activated, and the entire school will be evacuated in a rapid but organized fashion. An emergency evacuation map is available in all rooms and halls, and all teachers, staff, and students are required to have it memorized.

There are 2 fire drills and 1 lockdown drill held every year for the entire school to practice emergency evacuation.

Inclement weather policy

In case of extreme weather, including storms and floods, Vinschool Education System will follow decisions and directives from the Vietnamese local and central government.

When unusual weather occurs, please refer to the following steps:

Update news on the official news agencies of the Vietnamese local and central government.

In the event that the local government announces school closure after school days begin, you will regularly be updated, and the school will make every effort to ensure the safety of students already at school, or those on their way to school, until they can leave the school safe and sound. Please do not take risks trying to pick up your child in case of inclement weather.

Think twice about sending your child to school or keeping them at home during extreme weather conditions, storms or floods, where roads and traffic can be dangerous. In this case, your child is allowed to arrive late or be absent from school.



Security control upon campus entry or exit

The purpose of school entry and exit control is to ensure safety for students and school staff and to protect school property.

All parents/guests visiting the school need to have prior appointments. At the school gates, the security staff will check the appointment, hold the parent's or guest's ID card/driver's license or other personal identification documents, and issue a visitor's card to the parent/guest.

The school requires all parents and guests to comply with the "Vinschool Code of Conduct for Visitors". Please click here for details: <https://bit.ly/QuyTacungxuVinschool>

Reception and Delivery of Items from Parents to Students

Parents can send items to students at the security booth. The school only accepts and delivers personal belongings (blankets, pillows, carpets, sleeping bags, clothes, shoes, water bottles, etc.) and school supplies. Please do not send expensive items such as money, jewelry, tablets, smartphones and banned substances according to governmental regulations.

The school reserves the right to refuse to deliver items if the sender fails to prove their identity or relationship to the recipient, or provide authorization or documentation of guardianship of the student.

For the school to ensure food safety and hygiene, the school requires parents not to bring food/beverages to school to organize birthday parties/celebrations for students.

Food/beverages prepared by parents for students need to be approved by the Principal for an appropriate reason (such as a diet or nutrition requirements due to medical history, etc.). Additionally, food/ beverages must be in their original packing with labels and expiry dates. For homemade food, parents must commit to taking full responsibility if anything happens to the students.

Use of Equipment and Chemicals at School

Students will be instructed on how to use equipment, learning aids and laboratory chemicals in school and classroom in a safe manner. They are not allowed to bring dangerous chemicals to school or to store them. They are required to fully comply with the regulations of the school as well as of the lab and other relevant rooms to ensure the safety of themselves and others around them.





SCHOOL HEALTH

Nurse's Office

Students' health is fundamental to academic success. Vinschool has a Nurse's Office and a full-time medical staff to give first aid to students and school staff, and to deal with all the medical-related cases at school. To ensure the provision of health care services to our students, parents are asked to notify the school in writing, along with medical records (if applicable), if their child has any health problems, allergies, epilepsy, or special needs, which enables teachers and staff to pay special attention and provide timely support to the child. Parents should discuss and update regularly with the medical staff about their child's health problems, including immunization history, allergies, and pre-existing or new illnesses.

If students feel unwell, they will be taken to the Nurse's Office for examination and treatment. If they are too sick to study, the school will contact their parents for pick-up. In case a student has an accident or an unexpectedly serious illness while at school, the school will take him/her to the nearest medical center. The school staff will accompany him/her and wait until his/her parents arrive.

Commitment to providing information on students' health

In "Medical records", you will commit to providing full and accurate details about your child's personal and health information as well as your contact information. Please notify the school of any changes in the previously provided information. Inadequate information or failure to promptly update new changes regarding the child's health status may result in the school's admission refusal or discontinuing the student's enrollment (if the situation is beyond the school's control).

Periodic health check-up

Vinsers receive an annual comprehensive medical check-up by doctors trained by Vinmec International Hospital or other hospitals in cities/provinces where no Vinmec hospital is available, assessed on criteria from the inter-ministerial health examination guide from the Ministry of Health and Ministry of Education and Training.

Injuries, illnesses, and medical emergencies

MILD cases	Including headache, cough, fever below 39 degrees Celsius, simple wounds, nosebleeds, and other injuries and illnesses which do not cause serious consequences to the patient's health.
SERIOUS Cases	Including (but not limited to) high-grade fever over 39 degrees Celsius, breathing difficulty, severe bleeding, limited mobility but still conscious, second- or third-degree burn, choking but still able to breathe, poisoning, allergies without irritation, dyspnea, cyanosis, etc.
SEVERE Cases	Including (but not limited to) heart disease, recurrent asthma leading to dyspnea, fourth- or fifth-degree burn, artery rupture, choking with cyanosis, dyspnea, cardiac arrest, unconsciousness after drowning, and apnea, etc.

For mild cases: The homeroom teacher informs parents of the situation by telephone. The school nurse tells parents about the child's conditions and the medical treatment that has been provided, and asks if parents want their child to be picked up or remain at school.

Medical emergencies for serious and severe cases: In case severe accidents or illnesses happen at school, the school will attempt to contact the students' parents by any means necessary. Parents are requested to keep the school updated on any changes in their home/company phone number or emergency contact number.

The school will take the student to the nearest hospital that can provide emergency care unless parents specify another hospital or medical facility. The school nurses will accompany the student to the hospital/medical facility and stay with them until their parents arrive.

Commitment to emergency response

Parents authorize the school (in cases reasonably believed by the school as emergencies) to seek medical advice and treatment for their child and agree to pay and/or reimburse the school for the costs of medical advice and treatment for their child.

Infectious diseases

Students with infectious diseases must stay at home and present the school with a health certificate confirming that they have completely recovered and won't cause any infection to others when they return to school.

If a student has a cold, the flu, or other common but infectious diseases, parents can request for the student to stay at home to prevent spreading the infection to other students.

Students experiencing vomiting or diarrhea must stay and rest at home for 48 hours after their last bout of sickness. If students' body temperature is higher than 37.5 degrees Celsius, students must rest at home for at least 24 hours.

Common infectious diseases:

- | | | |
|-----------------------------|----------------------------------|-----------------------|
| 1. Chickenpox | 5. Infectious hepatitis | 9. Scabies, head lice |
| 2. German measles (Rubella) | 6. Pinkeye | 10. Covid-19 |
| 3. Measles | 7. Hand, foot, and mouth disease | 11. Others |
| 4. Mumps | 9. Impetigo | |

Registration for administration of medication at school

To ensure safe, effective drug use and avoid drug poisoning as well as the negative effects of drug misuse, parents should be mindful of the rules on the administration of medication and child healthcare at school as follows:

1. The medications administered to children at school must be prescribed by doctors. In cases of non-prescribed medications or medications without labels, expiration date, or place of manufacture, parents have to commit to waiving the school's responsibility in case problems arise from administering such medicine at school.
2. The school does not accept antibiotics, supplements and functional foods (unless prescribed by a doctor).
3. For medications not requiring a doctor's prescription, the school only accepts medicine syrups, saline nasal drops, and oresol (oral rehydration solutions). When the child shows signs of an infectious disease/high-grade fever (>37.50 degrees Celsius) or develops severe symptoms, parents are recommended to seek professional medical advice, keep the child home, and inform the school of their conditions.
4. Parents who wish to have medication administered to their child during the school day will register on VinschoolOne and deliver the medication directly to the Nurse's office. If the student takes the school bus, parents can register on KidsOnline and give it to the bus monitor to forward to the school's nurse.

No smoking at school

Vinschool is a smoke-free school. The school requests that no students, parents, guests, teachers, and staff smoke, including e-cigarettes, on school premises at any time.

Exemption of liability during physical activities and field trips

The school always strives to ensure the overall safety of its students as well as proper care, careful monitoring and close supervision during various programs, events, field trips, travels and physical activities (hereinafter referred to as activities) organized or sponsored by the school.

You have the right to refuse to allow your child participate in the above activities if you find your child unwell or the activities unsafe. You acknowledge the risks these activities may bring and accept to take responsibility for risks and injuries of any kind. Please agree to grant relevant authority to the school, exempt the school from liability, and not to sue the school as well as its teachers and staff for any such activities.

Parents are responsible for informing the school about their children's existing medical conditions, and reminding the children to strictly abide by the code of conduct and regulations set forth by the activity supervisor or the school regulations.





COMMUNICATION BETWEEN PARENTS AND SCHOOL

Contact information

Vinschool believes that regular communication between parents and the school is vital to ensure the best learning experiences for children. Therefore, the school requests detailed updates on the family's home address, email, and phone number, as well as emergency contact information. The school will verify such information at the beginning of the school year. However, if there are any changes to the information, it is recommended that parents notify the school immediately.

Contact time

Unless by appointment, please come to the school after 09:00 AM and before 5:30 PM. Please do not come to school after 5:30 PM, unless there is an event organized by the school and parents are invited to participate in or watch a performance or pick up your child.

When coming to the school campus, you need to bring the student pick-up and drop-off card, wear polite clothes, behave in a civilized manner, communicate properly with teachers, school officials and other parents, which is the appropriate manner in the environment. The school reserves the right to refuse to receive those who come in contact with rude attitudes, swear words, or in the state of using alcohol or drugs.



Authorized Representative by Parents

If parents authorize another person (“Authorized Representative”) to act on their behalf and make decisions regarding their child, they must inform the homeroom teacher in writing and provide:

Contact phone numbers of both parents at their place of work/travel/temporary residence (if applicable).

Information about the authorized representative during that period, including: Name, Phone number, ID/Passport number, Relationship to the parents, Documentation or proof of authorization, such as a signed authorization letter from the parents and the authorized representative, or a text message from a phone number (registered with the school).

The Authorized Representative must sign all documents and make all decisions related to the student on behalf of the parents. They must also fulfill all necessary parental responsibilities regarding matters such as students’ education, health, and welfare.

Any notification regarding the student sent to the Authorized Representative is expected to be promptly conveyed to the parents.

KidsOnline

Teachers will update children’s learning status on KidsOnline. Each child will have a separate KidsOnline account, a place to store and exchange information between teachers and parents. Accessing a child’s KidsOnline account, you can:

- Update information about your child's learning and playing activities at school (learning plans, menus, pictures of your child’s activities, subject letters, learning resources, and other noticeable things during the day, etc.)
- Register to send medicine to your child through the school medical staff, update the child’s height, weight, health status, medical history, etc. based on the results of periodic health check-ups.
- Update school announcements and news.
- Use the system’s outstanding features to send messages to teachers every day. Update assessment of your child’s periodic progress.
- Discuss with the teacher about the situation of the child's activities, play and training.

Website

<https://vinschool.edu.vn/>

The school website is the school’s official information portal, where parents can find general information about the school, facilities, teachers, curricula, etc.

Facebook

<https://www.facebook.com/mamnonvinschool.vn>. Vinschool’s Facebook page, is where the school shares images and videos of Vinsers. It is also a place for sharing parenting experiences and an information channel to help the school send notifications about events, arising problems and notes when necessary.

Parents, please contact the School Board directly if you have any comments, questions or concerns. The school does not respond to comments and questions on Facebook.

The school takes photos of or records Vinsers’ events, and reserves the right to use the images for purposes related to its activities and promotional programs.

If parents do not agree with the school’s use of their child’s image, please notify the school via email and (or) with the classroom teacher.

Parent - Teacher conference

The school organizes periodic conferences between parents and teachers. The conference schedule is noted on the school calendar. A reminder notice will be sent to you one week before the conference.

Parents may request an appointment with teachers, the vice principal, or principal at any time by scheduling in advance with the school via the school office.

Parents' gifts

The greatest gift to Vinschool teachers and staff is the growth and progress of students. On holidays and Lunar New Year, Vinschool teachers and staff are forbidden from accepting money or gifts from parents under any circumstance, except for cards and souvenirs made by students.

Questions, Concerns, or Complaints

For further information, please contact the teachers first. If they fail to give answers to your questions, please contact the school board for support.

Support channels:

Vinschool Kindergartens in the Northern and Central regions:

Admissions & Customer Care Office: via 18006511 (select language and dial extension 1).

Vinschool Kindergartens in the South:

Admissions & Customer Care Office: via 18006511 (select language and dial extension 2).

Emails:

Vinschool Kindergartens in the Northern and Central regions:

- General notifications from Vinschool: info@vinschool.edu.vn
- Admission notifications and Q&As: tuyensinh@vinschool.edu.vn

Vinschool Kindergartens in the South:

- General notifications from Vinschool: info.hcm@vinschool.edu.vn
- Admission notifications and Q&As: tuyensinh.hcm@vinschool.edu.vn

Vinschool website : <https://vinschool.edu.vn/>

Vinschool's official Facebook page:

Vinschool Education System: <https://www.facebook.com/vinschool.vn>

Vinschool Kindergartens: <https://www.facebook.com/mamnonvinschool.vn>

Vinschool Executive Principal Hotline: 096 437 3935





VINSCHOOL
Nơi ước mơ mầm tinh hoa

